

## Speaker Bios – May 10, 2019



**Mary Reich Cooper, MD, JD, Chief Quality Officer and Senior Vice President for Clinical Services, Connecticut Hospital Association**

Mary Reich Cooper, MD, JD has been Program Director for Healthcare Quality and Safety and Associate Professor of Population Health at the Thomas Jefferson University College of Population Health since January 2016, where she also co-leads the Health System Science curriculum for the Sidney Kimmel Medical College. Dr. Cooper is also the Chief Quality Officer and Senior Vice President, Clinical Services for the Connecticut Hospital Association. At CHA, she is responsible for overseeing the implementation of High Reliability Science throughout the hospitals in Connecticut, crafting the program for CHA's Partnership for Patients work with AHA/HRET, creating value for the hospitals with their quality and safety strategy, and working closely with the state government and quality organizations. Dr. Cooper also oversees CHA's work in Population Health, including Social Determinants of Health, Health Equity, Mental Health and Substance Use projects and the Connecticut Perinatal Quality Collaborative.

Dr. Cooper came to Connecticut from Rhode Island, where she was Senior Vice President and Chief Quality Officer for Lifespan Corporation, a four-hospital health system based in Providence. She was an Assistant Professor in Medicine (Research) at The Warren Alpert Medical School of Brown University and a Member on the Rhode Island State Board of Medical Licensure and Discipline. She went to Lifespan in July 2007, after twelve years at New York-Presbyterian Hospital, where she served as the Chief Quality Officer.

She is the QTIP Editor for the American Journal of Medical Quality, Education Chair for the American College of Medical Quality.

Dr. Cooper received her undergraduate degree cum laude from Duke University, her medical degree from Temple University School of Medicine, where she was elected to AOA, and her degree in health law from Pace University School of Law. She has numerous publications and grants, and her interests are large-scale change and health policy.



**Nancy Kane, Professor of Management in the Department of Health Policy and Management, Harvard T.H. Chan School of Public Health**

Nancy Kane is Professor of Management in the Department of Health Policy and Management, founder and now co-Director of the Masters in Healthcare Management Program, an executive leadership program created for mid-career physicians leading healthcare organizations, and currently co-chairs the Task Force on Educational Quality for the Harvard T.H.Chan School of Public Health. She established and is faculty director of the School's Case Teaching and Writing Initiative in 2013 with generous donor support. Dr. Kane has won numerous School-wide teaching awards, as well as the ASPPH-Pfizer Award for Teaching Excellence in 2011. She has written dozens of teaching cases in the areas of health care strategy, finance, and public health, and co-authored a case book, *Managing Health: An International Perspective* (Jossey-Bass) in 2003.

Her research interests include measuring hospital financial performance, quantifying community benefits and the value of tax exemption, the competitive structure and performance of hospital and insurance industries, nonprofit hospital governance, and the viability of safety-net providers.

Professor Kane consults with a wide range of federal and state agencies involved in health system design, oversight, and payment. She was a member of the Medicare Payment Advisory Commission, an agency advising the U.S. Congress on issues affecting the Medicare Program, between 2005-2011, served on the Massachusetts Special Commission on Health Care Cost Containment in 2009, and the Massachusetts Attorney General's Advisory Task Force on Community Benefits in 2017. Since 2015 she has been on the Finance Committee of the UMass-Memorial Health System.

Dr Kane earned her Masters and Doctoral Degrees in Business Administration from Harvard Business School.



**Thea James, MD, Vice President of Mission and Associate Chief Medical Officer, Boston Medical Center**

Thea James, MD, is Vice President of Mission and Associate Chief Medical Officer at Boston Medical Center. She is an Associate Professor of Emergency Medicine and Director of the Violence Intervention Advocacy Program at BMC. Dr. James is a founding member of the National Network of Hospital-Based Violence Intervention Advocacy Programs (NNHVIP). In 2011 she was appointed to Attorney General Eric Holder's National Task Force on Children Exposed to Violence.

As Vice President of Mission Dr. James works with caregivers throughout BMC. Additionally she has primary responsibility for coordinating and maximizing BMC's relationships and strategic alliances with a wide range of local, state and national organizations including community agencies, housing advocates, and others that partner with BMC to meet the full spectrum of patients needs. The goal is to foster innovative and effective new models of care that are essential for patients and communities to thrive. Integrating upstream interventions into BMC's clinical care models are critical to achieve equity and health in the broadest sense.

Dr. James served on the Massachusetts Board of Registration in Medicine 2009-2012, where she served as chair of the Licensing Committee. She is 2008 awardee of Boston Public Health Commission's Mulligan Award for public service, and a 2012 recipient of the Suffolk County District Attorney's Role Model Award. She received The Boston Business Journal Healthcare Hero award in 2012 & 2015. She was 2014 recipient of the Schwartz Center Compassionate Care Award. The Boston Chamber of commerce awarded Dr. James with the Pinnacle Award in 2015, which honors women in business and the professions. Dr. James was awarded the 2019 Leadership in Medicine Award by the Massachusetts Public Health Association.

Dr. James' passion is in Public Health both domestically and globally. For many years she and colleagues partnered with local international partners in Haiti, and Africa, to conduct sustainable projects. She is a member of the Board of Directors of Equal Health. Equal Health works with local partners in Haiti to create strong, sustainable medical and nursing education systems.

Dr. James served as a Supervising Medical Officer on the Boston Disaster Medical Assistance Team (MA-1 DMAT), under the Department of Health and Human Services. She has deployed to post 9/11 in NYC, Hurricane Katrina in New Orleans in 2005, Bam, Iran after the 2003 earthquake, and Port-Au-Prince Haiti after the earthquake of 2010. Dr. James traveled to Haiti with MA-1 DMAT one day after the 2010 earthquake.

A graduate of Georgetown University School of Medicine, James trained in Emergency Medicine at Boston City Hospital, where she was a chief resident.



**Luke Shulman, Vice President of Product, Algorex Health**

With over a decade working in population health, Luke has been a leader in the development of analytical systems in support of value based care. Starting in 2007, Luke worked on consolidation of clinical data for the automated calculation of population health measures for the Uniform Data System. Subsequent to this, Luke worked on and lead the rollout of clinical/claims data warehouses for state agencies, health plans and health systems across the country including several Medicaid Managed Care

Organizations(MMCO) participating in state reform efforts.

Most recently, Luke was a product manager on the Arcadia Analytics suite with specific oversight over quality measure development, care management workflows, and ad-hoc reporting. Over his three years in product management at Arcadia, the platform grew to encompass over 25 Million patient lives and become the second highest rated population health platform by KLAS. A keen data scientist, Luke is a contributor Algorex Health open-source libraries for health care data science as well as working on the product development at Algorex Health.